



Navigating Today's Claims Challenges, Michael Kaufman, Esq., June 15, 2022

Program Chairs: Michael Kaufman Co Managing Partner, Kaufman, Dolowich & Voluck, LLP and Melissa Lessell, Partner, Deutsch Kerrigan LLP

1:55pm – 2:00pm

Welcome and Opening Remarks

2:00pm – 3:00pm

Professional, Cyber, and Employment Updates for Short Attention Spans During this panel presentation, panelists will discuss a variety of discrete topics in the fields of professional liability, cyber, and employment practices.

3:15pm – 4:15pm

The New Frontiers of Mediation

This panel will discuss how mediations have change “post”-COVID as a result of changing attitudes amongst parties, inflated settlement values, and trial timelines. The panel comprised of mediators/defense attorneys and claims handlers will discuss best practices for navigating the changing landscape of mediation

4:30pm – 5:30pm

Navigating Today's Claims Challenges

Our panel of claims leaders will discuss challenges facing the industry, including claim trends, managing a strong team - from onboarding, to team culture and work flexibility to retention.