



Limits to Online Accessibility Could Run Afoul of Disabilities Law, Newsday, Jennifer Sherven quoted, Sept. 22, 2021

By Jamie Herzlich

Businesses should pay heed to whether their goods and services are accessible to those with disabilities from their websites to physical locations to stay on the right side of federal law and their potential customers.

Among hot areas is website accessibility claims alleging that websites have obstacles preventing persons with disabilities from accessing them... (see full article at link below)

Beyond online matters, companies should assess their accessibility on all levels, says Jennifer Sherven, a partner at Kaufman Dolowich & Voluck, LLP in Woodbury.

At a physical premise, it's a good idea to have an architect evaluate it and what remediation may be necessary. especially at older facilities, she says. For instance, look at a facility's bathrooms and make sure for example grab bars are installed, Sherven says. She's seen a steady increase in Title III lawsuits, including a few mask-related disability claims.