



These Five Things Keep Clients Happy, The Recorder

By Vincent S. Green (June 6, 2014)

Most of us believe obtaining great results for clients will make them happy. And while that is important, I have found there is an equally important component in keeping clients satisfied and returning with new business: constant and effective communication. Here are five simple tips that will keep your client informed and keep their satisfaction high even if the result is not what you both anticipated...