KAUFMAN DOLOWICH LLP

# Beware of guests who come *Jamaica Observer* „ ste
# Bruce Liebman and Michel Morgan

Bruce S., Lcioe-bmanna ging partner of the Kaufman Dolowich & Voluck LL
Florida, were mentioned in an a*Jamaica Observer* written by Henley Morgan f

As a young man I returned to Jamaica from the United States, whe
quality control department of a well-established bottling operat
confronted with. The company, which sanitized and reused glass b
foreign matter found in bottled products. Most complaints came f
procedure for dealing with complaints of that nature was to send
was made to settle the claim.

I recall asking the company's principal why was this procedure
the complaints could be proven to be contrived. His response was
them making a living and paying them an easy way of getting rid

Those were simpler times. Jamaica had a closed economy with cont
the need to protect it was not well understood. In such an envir
down a monopoly business operation was close to zero.

Fast-forward to today. Jamaica has an open economy with competin
products are themselves considered to be global brands. The valu
especially through internal quality systems. The level of legal
this truer than in the tourism industry.

A conference held a few weeks ago in the resort city of Montego
which was put on by Kaufman Dolowich Voluck attorneys Bruce Liebman and Michel Morgan made some stunning revelations sta
thus: US media reports that Jamaica is facing historic tort lia

***Caribbean Hospitality Industry Liability in the United States***.

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