



Commercial General Liability Insurance and COVID-19

Author:

Aaron Cargain
Of Counsel

Contributor:

Michael L. Zigelman
Co-Managing Partner - New York City Office
Chair - General Liability Coverage Practice Group

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A large, semi-transparent graphic of a hand pointing upwards is centered on the page. The hand is overlaid on a background of a hexagonal grid. In the center of the grid, the word "Liability" is written in a large, bold, white sans-serif font. To the left of the word is a faint icon of a globe. To the right is a faint icon of a classical building with columns. Below the word, there are faint icons of a group of people and a gear. The background also features faint binary code (0s and 1s) and a faint image of a person in a suit.

Commercial General Liability Insurance and COVID-19

Overview

Commercial general liability (“CGL”) insurance provides coverage to businesses and individuals for third-party claims arising out of bodily injury, property damage, and personal and advertising injury to which that insurance applies. If coverage is in fact triggered, the standard CGL policy also obligates insurers to defend against such claims and to pay those sums the insureds become legally obligated to pay as damages.

CGL policies typically define “bodily injury” as bodily injury, sickness or disease sustained by a person, including death. “Property damage” is defined as physical injury to property, loss of use the property, or loss of use of tangible property that is not physically injured, and “personal and advertising injury” is defined as an injury, including consequential “bodily injury”, arising out of an enumerated list of offenses. CGL policies also contain various standard/form terms, conditions, exclusions, and in many instances, form and/or manuscripted policy endorsements, any and all of which may apply as a limitation or bar to any potential coverage.

In addition to claims for business interruption and employer’s liability, insurers can expect COVID-19-related claims made under CGL policies for bodily injury, property damage, and personal and advertising injury. Allegations that an insured caused a guest, customer or other third party harm by the insured’s failure to exercise reasonable care in implementing, enforcing or warning of the risk of potential exposure to COVID-19 could be covered by a CGL policy. Moreover, lawsuits implicating CGL policies could be based on third parties’ exposure to, and contracting of, COVID-19 allegedly due to an insured’s failure to sanitize its premises, not close quickly enough upon learning of potential infection, and/or because the insured failed to prohibit infected employees from working. Indeed, there are a multitude of potential issues surrounding coverage for COVID-19-related claims, as well as scenarios under which such claims could be asserted.

Below is an analysis of authority governing insurers’ duty to defend pursuant to the standard CGL policy, as well as potentially applicable policy terms, conditions, exclusions and endorsements that may apply to third-party COVID-19 claims.

The Coverage

As stated above, CGL policies normally provide that an insurer has a duty to defend any action brought against its insured that seeks damages for a covered claim. *Aerofjet-General Corp. v. Transp. Indem. Co.* 948 P.2d 909, 919 (Cal. 1997). To determine whether a claim is covered pursuant to a CGL policy, courts first look to the coverage provisions contained within the insurance agreement. If the claim is potentially covered under the insuring agreement, a reviewing court will then look to the policy exclusions to determine if the claim is excluded by one or more of the policy exclusions. See *Waller v. Truck Ins. Exchange, Inc.* 900 P.2d 619, 625 (Cal. 1995).

Even in those circumstances where extrinsic evidence suggests that the claim may ultimately prove meritless or outside the policy’s coverage, an insurer cannot avoid its commitment to provide a defense, because a complaint subject to defeat by debatable theories must nevertheless be defended by the insured. See *Fitzpatrick v. Am. Honda Motor Co.*, 575 N.E.2d 90, 92 (N.Y. 1991).

Further, courts generally construe CGL exclusions under a very narrow lens. An insurer is not relieved of its duty to defend and indemnify its insured unless it proves that the allegations in the underlying complaint are solely and entirely within specific and unambiguous exclusions from the policy’s coverage. *Mount Vernon Fire Ins. Co. v. Future Tech Constr. Corp.*, 1997 U.S. Dist. LEXIS 10799 at *3 (S.D.N.Y. July 24, 1997). If the policy language is ambiguous, particularly the language of an exclusion provision, the ambiguity must be interpreted in favor of the insured. *Village of Sylvan Beach v. Travelers Indem. Co.*, 55 F.3d 114, 115 (2d. Cir. 2006).

Potentially Applicable Terms, Conditions, Exclusions/Endorsements

The general CGL policy language discussed below may be applicable to serve as a limitation/bar to claims brought by third parties allegedly infected with COVID-19 while on an insured’s premises, while working on a job site, and/or during an interaction with an insured or its employees. The referenced is by no means exhaustive given the myriad ways in which third-party claims may be asserted, but addresses likely bases for evaluating coverage under the COVID-19 umbrella. We also note that many CGL policies contain manuscripted endorsements, some of which may directly (or more directly) address the COVID-19 pandemic.

Number of Occurrences/Long-Tail Exposure

If/when an insurer is faced with a COVID-19 claim that alleges exposure at an insured’s premises, the insurer must determine whether such exposure would constitute a single “occurrence” or multiple “occurrences” – especially in the event that multiple claims arise out of the same alleged exposure. Looking back to past catastrophic events, we note that the Second Circuit Court of Appeals held that under three insurers’ binder and a specific form, the two airliners which struck the twin towers seventeen minutes apart on September 11, 2001 constituted a single occurrence as a





matter of law, thereby limiting the insured's potential coverage. See *World Trade Ctr. Props., L.L.C. v. Hartford Fire Ins. Co.*, 345 F.3d 154, 180 (2d Cir. 2003). Similarly, the Fifth Circuit Court of Appeals held that the condemnation and destruction of thousands of properties due to damage caused by Hurricane Katrina, despite the fact the properties were demolished at different times, in varying degrees, and at different locations, constituted one occurrence to which a single retained limit applied based on the definition of occurrence under the policies at issue. *Lexington Ins. Co. v. St. Bernard Par. Gov't*, 548 F.App'x 176, 180 (5th Cir. 2013). Accordingly it appears that, despite the number of alleged exposures, a court may treat any COVID-related claim as being a single "occurrence" under a CGL policy.

Notwithstanding, because COVID-19 is a novel virus, the potential long-term health effects associated with the virus are unknown. Symptoms or associated side effects may manifest long after contraction of the disease. As with claims for asbestos-related diseases or noise-induced hearing loss, it is possible insurers may face long-tail liability for COVID-19 claims long after expiration of their policy. To that end, we note that in certain jurisdictions, courts apply the "all-sums-with-stacking" principle, which calls for the stacking of coverage from different policy periods with coverage limits equal to the sum of all purchased insurance policies. See e.g., *State of Cal. v. Cont'l Ins. Co.*, 55 Cal. 4th 186, 201, (Cal. 2012). As such, insurers should look to the underlying jurisdiction of the claim so as to determine what, if any, approach the courts take in terms of long-tail exposure, in the event that COVID-19 exposure falls within that category.

Expected or Intended Injury

With respect to exclusions, CGL policies typically exclude coverage for bodily injury or property damage expected or intended from the standpoint of the insured. Whether a loss is the result of an accident as opposed to an expected occurrence must be determined from the point of view of the insured. Courts look to whether the insured would view the loss as unexpected, unusual, and unforeseen. See *Jewish Cmty. Ctr. of Staten Island v. Trumbull Ins. Co.*, 957 F.Supp.2d 215, 233 (E.D.N.Y. 2013); *Agoado Realty Corp. v. United Int'l Ins. Co.*, 733 N.E.2d 213, 215 (N.Y. 2000).

To the extent an insured continues operations knowing it could expose third parties to COVID-19, those claims would arguably not be unexpected, unusual, and/or unforeseen, and thus potentially subject to the expected or intended injury exclusion.



Workers' Compensation and Employer Liability

The standard CGL policy also excludes coverage for any obligation of the insured under laws related to Workers' Compensation, disability benefits, unemployment compensation, or any similar law. Similarly, CGL policies contain exclusions for bodily injury of employees or insureds injured performing duties related to the conduct of the insured's business.

Indeed, CGL policies usually do not cover injuries to a business's workers. See generally *Certain Interested Underwriters at Lloyd's, London v. Stolberg*, 680 F.3d 61, 66-69 (1st Cir. 2012). Unlike Workers' Compensation insurance or employers' liability insurance, which exist to provide employers with coverage for injuries that occur to employees during the scope of employment, the sole purpose of CGL insurance is to provide coverage for injuries that occur to the public-at-large. See *W. World Ins. Co. v. Hoey*, 773 F.3d 755, 763 (6th Cir. 2014) (citing to *Amerisure Ins. Co. v. Orange and Blue Const., Inc.*, 545 F. App'x 851, 855 (11th Cir. 2013)).

Thus, if an insured's employee is exposed to COVID-19 while on the job, Workers' Compensation, and not CGL, coverage would be the employees' available remedy to address the injury. Accordingly, the Workers' Compensation exclusion would likely bar coverage for any claim made by an insured's employee for exposure to COVID-19 while on the job.

Pollution and Organic Pathogens

Some CGL policies contain pollution exclusions which exclude coverage for bodily injury, property damage, and personal and advertising injury due to, arising out of, or in any way related to any form of "organic pathogens," whether or not such actual, alleged or threatened existence, discharge, dispersal, release or escape is intentionally caused, or whether or not such injury, damage, devaluation, cost or expense is expected or intended from the standpoint of the insured.

Courts have found the CGL pollution exclusion referencing organic pathogens enforceable. See, e.g., *Endurance Am. Specialty Ins. Co. v. Savits-Daniel Travel Ctrs., Inc.*, 26 F.Supp.3d 1296, 1299 (S.D. Fla. 2014) (insurer had no duty to defend an underlying wrongful death action arising out of patron's death due to exposure to pepper spray); *Canal Indem. Co. v. Adair Homes, Inc.*, 737 F.Supp.2d 1294, 1303 (W.D. Wash. 2010) (claims for bodily injury excluded from coverage by a mold and organic pathogen exclusion which included "virus" within the definition of the exclusion).

Communicable Disease

Coverage under CGL policies can also be modified by the inclusion of "Communicable Disease Exclusion" endorsements. Generally, these endorsements exclude coverage for claims involving bodily injury or property damage arising out of the actual or alleged transmission of a communicable disease. See *Alexis v. Southwood Ltd. P'ship*, 792 So.2d 100, 101 (holding Communicable Disease Exclusion barred claims alleging illnesses caused by windblown contaminated soil, contaminated air, water, and raw sewage exposed during insured's work).

Conclusion and Take Away

Insurers can expect to receive CGL claims arising out of third parties' exposure to COVID-19 to the extent they have not already begun to receive them. Although COVID-19 presents new issues insurers must consider, while the long-term effects of the disease are unknown, insurers can still assess potential exposure based on analysis of the subject CGL policy' terms, as well as the courts' prior treatment of catastrophic events such as 9/11 and Hurricane Katrina, and/or later-manifesting injuries litigation such as asbestos, silica, and noise-induced hearing loss.



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Offices

NEW YORK

Woodbury (Long Island)

135 Crossways Park Drive, Suite 201
Woodbury, NY 11797-2005
Tel: (516) 681-1100
Fax: (516) 681-1101

New York City

40 Exchange Place, 20th Floor
New York, NY 10005
Tel: (212) 485-9600
Fax: (212) 485-9700

NEW JERSEY

Hackensack

25 Main Street, Suite 500
Hackensack, NJ 07601
Tel: (201) 488-6655
Fax: (201) 488-6652

PENNSYLVANIA

Blue Bell (Philadelphia Metro)

1777 Sentry Parkway West
VEVA 17, Suite 100
Blue Bell, PA 19422-2227
Tel: (215) 461-1100
Fax: (215) 461-1300

Philadelphia

Four Penn Center
1600 John F. Kennedy Blvd., Ste 1030
Philadelphia, PA 19103
Tel: (215) 501-7002
Fax: (215) 405-2973

FLORIDA

Fort Lauderdale

One Financial Plaza
100 SE 3rd Avenue, Suite 1500
Ft. Lauderdale, FL 33394
Tel: (954) 712-7442
Fax: (888) 464-7982

Orlando

301 E. Pine Street, Suite 840
Orlando, FL 32801
Tel: (407) 789-0230
Fax: (888) 502-6353

ILLINOIS

Chicago

135 So. LaSalle St., Suite 2100
Chicago, IL 60603
Tel: (312) 759-1400, (312) 646-6744
Fax: (312) 759-0402

CALIFORNIA

Los Angeles

11755 Wilshire Blvd., Suite 2400
Los Angeles, CA 90025-1519
Tel: (310) 775-6511
Fax: (310) 575-9720

San Francisco

425 California Street, Suite 2100
San Francisco, CA 94104-2206
Tel: (415) 926-7600
Fax: (415) 926-7601

Sonoma

193 Sonoma Highway, Suite 100
Sonoma, CA 95476
Tel: (707) 509-5260
Fax: (707) 509-5261